Questions?
Call us at **1-877-270-3475**
or
Log in to Silver Back Office to chat with a representative

Visit NCRSilver.com

Both   NCR Silver

NCR Silver Pro

Browse by categories
Welcome
NCR Silver
NCR Silver Pro Restaurant Edition

Receipt Printer Model 350 Wireless Connection Setup
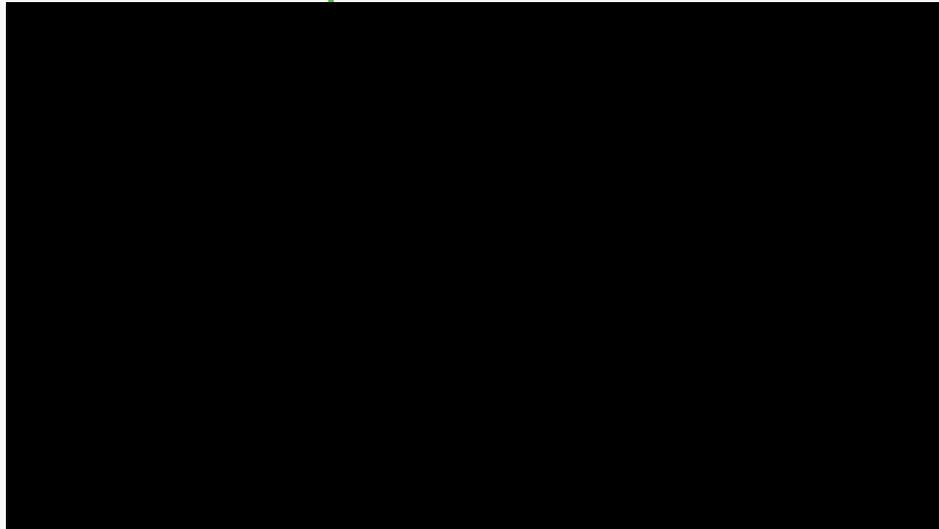
> 📄 Multiple Bluetooth printers can be connected to one POS device using Bluetooth. However, due to the nature of Bluetooth, multiple POS devices cannot be connected to the same Bluetooth printer.

Follow the instructions below to set up your countertop receipt printer (Model 350) using a wireless (Bluetooth) connection. However, if you have more than one iOS device that needs to print to a kitchen/receipt printer and the printer is far away from your router, you can use a NetGear wireless bridge or an Apple AirPort Express.

POS Device Setup

1. Open the **Settings** app on your POS device and tap **Bluetooth**.

2. Make sure that **Bluetooth** is **On**.

3. Look for the printer name **SRP-35IIOBE** and tap it.

4. Enter the PIN and tap **Pair**. The PIN is 0000 (four zeros).

5. Open the POS app and log in.

POS App Setup

1. Tap the **Home** icon to get to the app's **Home** screen and tap
   ⚙️ .

2. Tap **Configure printers**.

3. If you see the **"Printer found!"** message, tap **Yes** and skip to
   step 6. If not, continue with step 4.

4. Tap **Find new printer**.

5. Tap **Bluetooth**.

6. Enter a name for the printer that is something meaningful to you,
   such as the area of the store where the printer is located.

7. Choose your printer's role. Two types of printers are available
   to use with the POS app:

   - Receipt Printer — is a receipt printer used to print
     customer receipts and to provide a means for signature
     capture if you do not have digital on-screen capture set
     up.

   - Kitchen Printer — is used to print a kitchen "chit". A chit
     contains instructions to the kitchen or other prep area on
     how to prepare an item. Kitchen chits do not look just like
     regular receipts — they display the item name and how to
     prepare it (via modifiers), but they do not include any price
     information.

     > If you only have one printer, it can be used as both a receipt
     > printer and a kitchen printer.

8. Toggle the **Cash drawer attached** button **On** if you are using a
   cash drawer with this receipt printer. This will open the cash
   drawer automatically. Tap **Done**.
9. Set the printer to Default to have your device authomatically
   print to this printer.

10. Tap **OK** on the **Success** popup.

11. Tap the blue arrow for your printer.

12. Tap **Print test receipt**.

13. Tap **Done** and then **Close** to close the **Printers** screen.

keywords: printers, receipt printers, printer configuration, wireless connection, print receipts, kitchen printer

configure printer, pos setup, hardware