Back Office In Depth | NCR Silver



"To know I can check and see how the store is doing even without being there is very helpful." Reveille Joe Coffee, Coffee Shop Questions? Call us at 1-877-270-3475 or Log in to Silver Back Office to chat with a representative

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Both NCR Silver

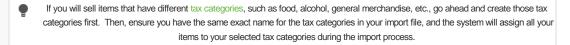
NCR Silver Pro

Browse by categories Welcome NCR Silver NCR Silver Pro Restaurant Edition

Importing Items

If your inventory data is stored in another file or format, such as Excel or CSV, you can easily transfer the information to our system. Before doing an item import, you must have at least one tax category set up and one tax category selected as your default.

Please make sure your import file has 999 items or less in it. If you have more than 999 items, you will need to separate your master file into smaller files and then import them one file at a time. Also, make sure that you have entered values for all of the required fields (**Category**, **Item Name**, **Price**). When you begin your import, we will check your import file to ensure that there are no more than 999 items in your file and that all of the required fields have a value in them. If either of these "pre-tests" fail, the system will alert you.



To import items:

- Select INVENTORY > CATEGORIES & ITEMS and then click the Import Items button to display the Import Items screen.
- 2. Review the sample file on the screen, as well as the instructions for each field in the file.
- 3. Click **Download Template** to download the file template. (Shown at the end of this page)
- 4. Copy your inventory data into the sample file or modify an existing item list to match the format of the sample file. Save this file to your local computer with a name you will recognize. Ensure your data matches up with the appropriate column headers. Also, make note of the required fields.
- Click Browse to Select File and select your inventory data file, and click Open.

The system will do 2 pre-tests on your import file. The first will be to count the number of items in your file. Make sure you have no more than 999 items in your import file. If you have more than 999 items, the system will alert you to separate your list into multiple files. The second test will be to make sure that all of the required fields have a value in them. If a required field is blank, the system will alert you to fix this in your import file and try again.

 Click Review Item List at the bottom of the screen and review the data in your inventory file when it displays on the screen. When the screen refreshes, you may see rows of your data displayed with red exclamation points at the beginning of the row. This means that there was an error in that row that the system could not resolve. Click on the red exclamation point for each row to see the error(s) on that row. You can edit the information on the screen, or if you have multiple errors, you may choose to cancel your current import, go back to fix the errors in your source file, and begin the import process again with your updated file.

Review Data													
		- area											
Items												PP = Pr	ompt for Price
		Item Category	Item Name	Description	Bar Code	PP	Unit Cost	Price	Sold By Weight/ Measure		Available for Sale on POS	Units/ Package	Primary Vendor
1	V	DESSERTS	Apple Pie Slice				3.00	4.50	No	Food	Yes		
2	V	DESSERTS	Blueberry Pie Sl				3.00	4.50	No	Food	Yes		
3	V	DESSERTS	Chocolate Pie S				3.00	4.50	No	Food	Yes		
4	V	DESSERTS	Lemon Pie Slice				3.00	4.50	No	Food	Yes		
5	V	ICE CREAM	Chocolate 1 Sc				0.75	1.50	No	Food	Yes		
6	V	ICE CREAM	Vanilla 1 Scoop			E	0.75	1.50	No	Food	Yes		

- Make any edits to the data on the screen, and when you are satisfied with the data, make sure the check box is selected for each item you want to import.
- Click Import Item List at the bottom of the screen. A message appears, indicating the number of items you are about to import. Click Yes to start the import.
- When the import is finished, the Import Details screen displays the results of the import, including the number of items that were successfully imported and the number of items that could not be imported (these are usually duplicates).

Import	Details										
👩 6 ite	em(s) success	fully import	ted. Search It	ems grid to	view im	porte	d item	(s) after e	exiting.		
o 0 ite	m(s) not impo	orted.								PP = Pr	arrent for Price
	Item Category	Item Name	Description	Bar Code Pi	Unit Cost	Price	Sold By Weight/ Measure	Tax Category	Available for Sale on POS	Units/ Package	Primary Vendor

- Review the inventory records that were not imported, so you can make the necessary corrections to your file and import them again.
- 11. Click **Exit** at the bottom of the screen to close the **Import Items** screen.

12. Click 👩 to display the newly-imported items.

