



Questions?

Call us at **1-877-270-3475**

or

Log in to Silver Back Office to chat with a representative

Visit NCRSilver.com

“To know I can check and see how the store is doing even without being there is very helpful.”

Reveille Joe Coffee, Coffee Shop



Both

NCR Silver

NCR Silver Pro

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Welcome

NCR Silver

NCR Silver Pro

Restaurant Edition

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Installing the POS App

1. Tap the **App Store** icon on your POS device's home screen.
2. Tap the **Search** bar, enter **NCR Silver** (or enter Vantiv Mobile Checkout), and tap **Search**.
3. Tap **the results** to view the POS app's page.
4. Tap the **INSTALL** button for the POS app.
5. If the **Sign In** prompt appears, tap **Use Existing Account** and enter the email address for your Apple ID.
6. Enter the password for your Apple ID and tap **OK**.

When the installation is finished, the POS app icon will appear on the home screen of your POS device.

Activating Your POS Device

1. Tap the POS app icon on your POS device to start the POS app.
2. Tap **Next** on the **Welcome** screen.
3. Enter your **Back Office User Name** and **Password**, and then tap **Activate** to complete the activation process.
4. Log in to the POS app using your PIN. The POS app will then begin a sync process with the Back Office. Once this completes, you are ready to start using the system.

Your pre-set POS PIN is the last four digits of your Customer Account Number (shown in your New Account/Welcome email message). You can also change it on the **EMPLOYEES** screen.

What To Do Next? You actually have a few options here. If you have already received your hardware, you can set it up now. If you haven't received it yet, you can set up your store and begin adding your inventory. Click the link below for what you'd like to do next.

- [Setting Up the Hardware](#)
- [Setting Up Your Back Office](#)
- [Setting Up Your Inventory](#)

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