

Questions? Call us at 1-877-270-3475 or Log in to Silver Back Office to chat with a representative

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"To know I can check and see how the store is doing even without being there is very helpful." Reveille Joe Coffee, Coffee Shop



Both NCR Silver

NCR Silver Pro

History in the POS App
1. Tap More functions > Customer Lookup on the Home screen to display the Customer Lookup screen.

**Viewing a Customer's Sales** 

Browse by	categories
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Welcome NCR Silver NCR Silver Pro Restaurant Edition 2. Enter all or part of the customer's **Name** in the **Search** bar.

K Home	8	Cancel
Bobby Brady	-	>
bobby.brady@email.com		
Carol Brady 770-555-1111 carol.brady@email.com		>
Cindy Brady 770-555-1212 cindy.brady@email.com		>
Greg Brady		>
greg.brady@email.com		
Jan Brady 770-111-2222 jan.brady@email.com		>
Marcia Brady marcia.brady@email.com		>
Mike Brady mike.brady@email.com		>
Peter Brady		>
peter.brady@email.com		
New Customer		>
New Customer		

You can also type in part of a phone number or email address.

 Scroll through the list of matching results and tap the customer you're looking for to view the customer's details.

4:38		\$ 100% 🥅	
Custome	r Lookup		
<b>〈</b> Back	Bobby Brady		Ed
CUSTOMER ACTIONS			
Add to ticket			
CUSTOMER INFO			
Name			Bobby Bra
Phone			
Email		bob	by.brady@email.c
CATEGORY			
BRONZE Bronze			
NOTES (1)			
June 27 birthday			
View all notes			
SALES HISTORY			
First sale 2/21/13	Last sale 10/17/13	Last sale \$40.27	
Recent sales			
Monthly history			

- 4. At the bottom of the screen, you will see the **Sales History** section.
- 5. Tap **Recent sales** to view the customer's recent sales activity, including the items the customer purchased.
- Tap Monthly history to view the customer's monthly sale history, including the ticket count and average ticket amount. Tap to view the items the customer purchased in the selected month.

